

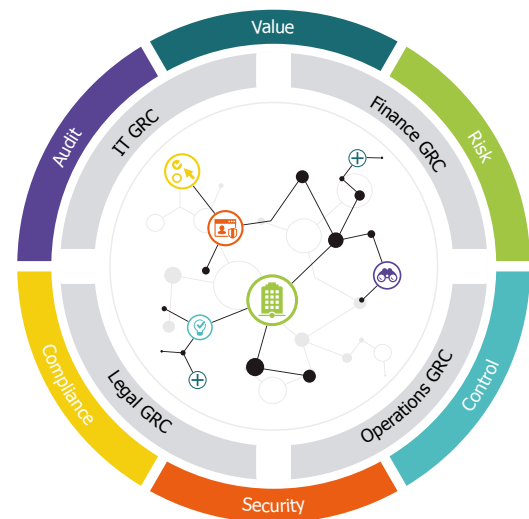
Business Continuity Management

Overview

Business continuity management (BCM) identifies and outlines critical business processes to ensure the fastest-possible recovery following emergency situations or prevent them before they even happen.

As a management process, BCM strives to recognize and establish suitable counteractions to serious risks that threaten an organization's ability to operate and survive. Companies need to take appropriate preventative actions that increase the robustness and reliability of business processes while enabling fast, targeted responses in a crisis or emergency. BCM outlines an organized approach to sustainably increase the continuity of an organization's essential or time-critical business processes, respond accordingly to damaging events, and resume business activities as soon as possible. The goal of BCM is to secure a company's economic existence in the case of major damaging events by eliminating or

minimizing disruptions to key business processes. It goes beyond the mere resource of information technology to provide a complete view of all aspects that are necessary to continue critical operations in a case of emergency. IT service continuity management (ITSCM) is one component of BCM.



Business continuity management with risk2value

Advantages:

- **Flexibility:** Flexible modifications to customer-specific requirements
- **Efficiency:**
 - Reduced management work in the central BCM team
 - Reduced reporting work through automation
- **Reporting:** Efficient, structured views through optimized reporting
- **Transparency and automation:** Action tracking
- **Investment security:** Modular extensibility (e.g. to ISMS)
- **Integration:** IT service continuity management in the BCM solution
- **Comprehensive risk management**
- **Collaboration:** Simplifying the information exchange among various stakeholders
- **Quality:** Integration of business departments and process managers based on a business impact analysis or tactics
- **Transparency:** Documentation and tracking of identified and assumed emergencies
- **Simple rollout:** Web application with minimal implementation

risk2value supports all relevant phases of the BCM lifecycle in alignment with company-specific BCM processes as well as national and generally recognized standards. As a software-driven solution, it automatically integrates contributions and information from various stakeholders to create a complete view

of BCM. Companies can configure rules, questionnaires, workflows, etc. to meet their individual requirements. They can also create various detailed reports or dashboards to provide fast, intuitive insights throughout the enterprise.



Functionality:

- Compatible with various standards
- Mapping cyclical BCM assessments and period comparisons (business impact analysis, risk analysis, BCP and RRP test)
- Individual configurations of risk assessment rules that enable evaluations based on objective quantitative and qualitative criteria
- Workflow-driven processing and tracking of actions (e.g. measures, test results, emergency incidents)
- Mapping of complex cause-and-effect relationships among organizational units, infrastructure, IT systems, IT services, processes and resources
- Individual reports for various stakeholders
- Comprehensive capabilities for evaluations and aggregations
- Support for client-side customizations
- Minimal administration
- Task and deadline reminders through integration in external email systems
- Traceability through tamper-proof audit trail
- Comprehensive permissions management (different granularity for individual users)
- Workflow-driven assessment compiling



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